## **FLOWJO**

## **Customer Order Center**

## Quote request process

Are you looking for pricing information or a quote? If you are in the US or EU\* please click here to be sent to our Customer Order Center and begin the process today! Here's what you can expect:

- 1. Enter your organization email address.
- 2. You will receive a verification email. Use the link/button to access the Customer Order Center.
- 3. If you have used the Customer Order Center previously, update your contact information as needed.
- 4. If you're new to the Customer Order Center, create a customer profile and connect to your company, or create a new company profile.
  - You won't be able to view pricing until you submit any required documents via the Customer Order Center. Please allow 1-2 business days for us to validate your documents after upload.
- 5. Request and submit your quote by providing: Product, Quantity and Address.
- 6. Upon submission you will receive an email with your unique, non-binding quote.
- 7. Complete the purchase by clicking the Place Your Order button in the Customer Order Center email. You may also navigate directly to the Customer Order Center to complete your purchase online. We accept the following payment methods: Credit Card, Check, Purchase Order, Wire transfer or ACH.
- 8. If you are ordering an electronic license, submit your FlowJo Portal username through the Customer Order Center. If you do not have a FlowJo Portal account, create one by visiting cloud.flowjo.com and clicking Create Account. Please allow 1-2 business days after you submit your username for your license to be activated.

FlowJo, LLC can only sell licensing to customers located in the US and the EU. If you would like to purchase FlowJo products and you are located outside of these regions, please contact your local BD Sales Rep for licensing and pricing options. https://www.bdbiosciences.com/contact-us





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